

Particulars

About Your Organisation

Organisation Name

Federation of Migros Cooperatives

Corporate Website Address<http://www.migros.ch/de.html>**Primary Activity or Product**

- Manufacturer
- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Midor AG	Manufacturer	No
Jowa AG	Manufacturer	No
Bischofszell Nahrungsmittel AG	Manufacturer	No
Chocolat Frey AG	Manufacturer	No
ELSA Estavayer Lait SA	Manufacturer	No
Mibelle AG	Manufacturer	No
Mifa AG	Manufacturer	No
Denner AG	Wholesaler and/or Retailer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0001-04-000-00	Ordinary	Retailers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
 - Manufacturer of Biscuits & Cakes
 - Margarine & Cooking Oil
- Home & Personal Care Goods
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

6,406

2.2.3 Total volume of Palm Kernel Oil used in the year:

691

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

4,411

2.2.5 Total volume of all palm oil products you used in the year:

11,507

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	92.00	35.50	4,411.00
2	Mass Balance	397.50	198.00	-
3	Segregated	5,916.00	457.00	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	6,405.50	690.50	4,411.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

Margarine, Dough, Biscuits, Chocolate, Washing Powder, Detergents, Personal Care

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 100%
India --%
China --%
South East Asia --%
North America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100%
India --%
China --%
South East Asia --%
North America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2008

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

This applies to food products only.

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

y

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

2013

3.6 Which countries that your organization operates in do the above commitments cover?

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For food products we will use segregated CSPO and CPKO by end of 2015. CSPO and CPKO used for personal care products, washing powder, detergents will be covered with MB or B&C. For more information see: <http://www.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment>

3.8 Date of first supply chain certification (planned or achieved)

2013

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

- margarine (2013)
- doughs (2015)

Year: 2013

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

- Already now all palm oil and palm kernel oil used is RSPO certified. For food products we will use segregated CSPO and CPKO by end of 2015. For Near/Non food products CSPO and CPKO will be covered with MB or B&C. For more information see: <http://www.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment>
- An article reporting our actions will be published in our own magazine in 2015.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
[M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
[M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
[M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[M-Policies-to-PNC-stakeholderengagement.pdf](#)

8.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report:

<http://m14.migros.ch/en/>

and to our sustainability program "Generation M".

You'll find clear targets (promises) to our next generation. For more information:

<http://www.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/unsere-versprechen>

Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:
Do you have plans to?**

Yes

Please specify

For food products only physical CSPO will be used by end of 2015

Near/Non Food products: whenever available we buy MB and cover the gap with B&C.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

we already do so since 2012 (for food and near/nonfood products)

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

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Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Margarine & Cooking Oil
- Home & Personal Care Goods
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing
- Own-brand
- Other:
 - third-party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

688

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

40

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

40

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

768

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	55.00	2.00	0.20
2.3.2	Mass Balance	195.00	39.00	39.00
2.3.3	Segregated	432.00	6.00	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	682.00	47.00	39.20

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

39

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For food products we will use segregated CSPO and CPKO by end of 2015. CSPO and CPKO used for personal care products, washing powder, detergents will be covered with MB or B&C. For more information see: <http://www.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment>

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Margarine: 2013 Doughs: 2015

Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We will also set the requirement for RSPO certified oil palm from physical supply chains for third-party suppliers (starting with food products)

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report:

<http://m14.migros.ch/en/>

and to our sustainability program "Generation M".

You'll find clear targets (promises) to our next generation. For more information:

<http://www.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/unsere-versprechen>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We will also set the requirement for RSPO certified oil palm from physical supply chains for third-party suppliers (starting with food products)

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We already do so (for food and near/nonfood products own brands and food products from third-party suppliers)

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

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GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Some derivatives e.g. for nonfood products are not (yet) available from physical supply chains, because of separate supply chain which generates costs and takes time
- Different stakeholder opinions regarding HCV definition
- increasing demand for more stringent criterias regarding peat and deforestation
- unclarity about the new RSPO+ voluntary addendum (implementation)

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Migros is founding member of RSPO
- Participation in the European "Retailers Palm Oil Group"
- in constant dialogue with other stakeholders like WWF
- Reports in Migros Magazin (Migros own weekly newspaper distributed to > 2 Mio households in Switzerland)

4 Other information on palm oil (sustainability reports, policies, other public information)

Sustainability report:

<http://m14.migros.ch/en/>

Our sustainability program "Generation M":

<http://www.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/unsere-versprechen>